

Forgiveness Application Process

September 13, 2021

First Citizens Bank (FCB) has provided a customer portal for SBA-PPP borrowers to access through BOB Advantage®. The portal allows borrowers enrolled on this platform and have a PPP loan of \$150,000 or less to complete, submit, and attest to the information on the PPP Loan Forgiveness Application Form 3508S Revised July 30, 2021 We encourage you to use this platform to make the forgiveness application submission easier for you, secure and ensure a timelier processing experience. You must use a separate loan forgiveness application form to apply for forgiveness of both a First and Second Draw PPP loan. The First Draw PPP loan forgiveness must be submitted before or simultaneously with the forgiveness application of the Second Draw PPP loan. If you experience any challenges submitting your information through the BOB Advantage portal or aren't currently enrolled in BOB Advantage, please reach out to your local First Citizens Bank associate directly for further assistance.

It is the borrower's responsibility to provide accurate information and verify the accuracy of the calculation of the loan forgiveness amount and all other calculations on the forgiveness application form.

Disclaimer

First Citizens Bank cannot guarantee forgiveness of your PPP loan, and loan forgiveness is subject in all respects to the PPP regulations implemented from time to time. Forgiveness of the PPP loan is only available for amounts that are used for the limited purposes that qualify for forgiveness under the PPP regulations. Forgiveness of the PPP loan is not automatic, and you must request it. To obtain loan forgiveness, you will be required to provide documentation in accordance with the PPP regulations and attest that the amounts that you are requesting to be forgiven qualify under the PPP regulations. You will remain responsible under the PPP loan for any amounts of principal and interest that are not forgiven. First Citizens Bank will not apply for loan forgiveness for you, and you are responsible for understanding the PPP regulations applicable to loan forgiveness. You should consult with your own legal, accounting and financial advisors when calculating your loan forgiveness amount and when applying for loan forgiveness.

Summary of Eligible Costs for Forgiveness

For a complete summary of eligible costs that can be submitted for forgiveness, please refer to the <u>PPP Loan</u> Forgiveness Application Form 3508S Revised July 30, 2021

Using the 3508S Application

Refer to the PPP Loan Forgiveness Application Form 3508S Revised July 30, 2021 for specific details on your eligibility to use the SBA Form 3508S Application. If the total PPP loan amount you received was \$150,000 or less you can apply for forgveness using Form 3508S. Otherwise you must complete the standard forgiveness application, Form 3508 or the 3508EZ Form.



Business Online Banking Advantage (BOB Advantage)

If you have questions while submitting your forgiveness application, please contact your local First Citizens Bank Associate for assistance.

<u>Helpful Tip</u>: There is not a "save and return to" feature within the application portal. Gather all necessary information and required documentation to complete your application in one session.

On the landing page of your BOB account, in the upper right-hand corner, click on the <u>PPP Loan Forgiveness</u> hyperlink. If you have an SBA-PPP loan in the name under this account, you will see this link.



Important Note: You will not see the PPP Loan Forgiveness selection if:

- Your BOB account is in your individual name, but your SBA PPP loan was submitted in the name of your business.
- Your BOB account is in the name of one business, but you use it for multiple business entities, and you submitted other SBA PPP loan applications under your related entity names.

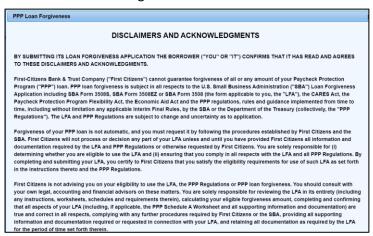
In either instance, you will need to submit your application through your <u>local First Citizens Bank Associate</u>.

Step 1

• Review your supporting documentation and calculations to ensure they are complete and accurate before entering the data here. The fields and flow will mirror the application format.

Step 2

• Read the SBA PPP Forgiveness Disclaimer and click the **acknowledge** button to confirm agreement.



Step 3

• Review the **Business Legal Name**, **Address**, **Tax ID**, and loan information section on the **Loan Information** screen to ensure it is correct and matches the information on the SBA PPP Loan requesting forgiveness. Complete any required blank fields.

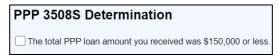




Required fields are noted with an asterisk. Tab from field to field to input data.

Step 4

- PPP 3508S Determination
 - olf your loan amount was \$150,000 or less.
 - Oclick **Next** to proceed to the appropriate application.
 - olmportant Note: If you <u>cannot</u> check the box, you will be required to complete the standard application or the EZ application.



SBA Form 3508S

Step 1

- Under the Forgiveness Questions:
 - o Defaults to **First Draw PPP Loan**, if the loan was a first draw. Defaults to **Second Draw PPP Loan**, if this is for a second draw request.
 - o Complete the number of **Employees at Time of Application** and the number of **Employees at Time of Forgiveness Application** fields.
 - **Covered Period From Date:** This date defaults to the date your funds were originally disbursed. Do Not Change this date.
 - o **Covered Period To Date:** Enter the end date (between the 8 to 24 weeks) that the Forgivable Expenses were paid or incurred.

Complete the Amount Spent on Payroll Cost field-includes payroll costs spent and incurred.

Step 2

• Enter the Forgiveness amount in the **Forgiveness Amount** field. The amount cannot exceed the loan amount.

Step 3

• Optional-Complete the **SBA PPP Borrower Demographic Information** section for each of the Borrower's Principals. Allows up to 5 Principals.

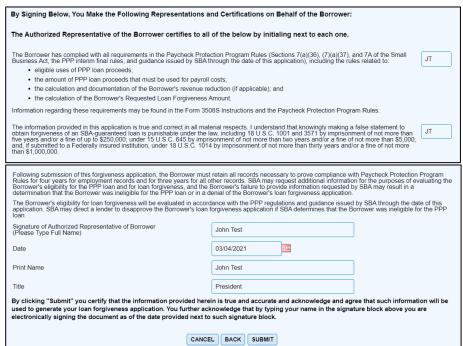




- OClick the **Next** button to proceed.
- olf you click the **Back** button you return to the **Forgiveness Calculation** screen and all your data entered is saved.
- olf you click the **Cancel** button the application is closed, and the data entered is not saved.

Step 4

- Complete the Certification section by entering your initials in the preceding boxes of the 2 statements.
- Sign, enter your title and date at the bottom to complete the certification.



- Click the **Submit** button if you have completed all the required fields.
- If any required fields were left blank when you click **Submit** you will receive an error message on the top of the page of the missing information.

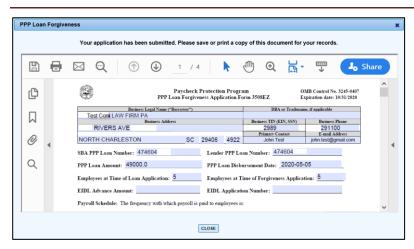


Warning: Once you click the **Submit** button and the application routes successfully you will not be able to access the application again to make any edits. Contact your local First Citizens Bank Associate if you need to make corrections.

Step 5

• If your submission was successful, you will receive a message and a PDF version of the application you completed in BOB. **Save** or **Print** a PDF version of the completed fields and attestation and keep for your records.





• Click the **Close** button to end the application and return to the BOB landing page.

Timeline

- If your application is complete and error free it will automatically submit directly to SBA for their review.
- If SBA encounters an error, the application will be returned to FCB. FCB has 60 days to correct the error and resubmit your application to SBA.
- SBA has 90 days from the date of receipt of the application from you or FCB to render a decision and remit the appropriate forgiveness amount, plus any accrued interest.
- You will receive notice via email from us regarding the final disposition of your forgiveness application and, if applicable, related next steps once we receive the final decision from the SBA.